



BULLETIN 21-EX-14

TO: ALL INSURERS AUTHORIZED TO WRITE PROPERTY AND CASUALTY
INSURANCE IN THE STATE OF GEORGIA

FROM: JOHN F. KING
INSURANCE AND SAFETY FIRE COMMISSIONER

DATE: NOVEMBER 22, 2021

RE: CLARIFYING LANGUAGE ON PAYMENTS MADE BY INSURERS TO
AND ON BEHALF OF INSURED

It has come to my attention that, since the enactment of [House Bill 254](#), questions have been raised about the method in which insurers can make payments to and on behalf of insureds.

It is the Department's position that the provisions of House Bill 254 only apply to payments involving public adjusters. The Department recognizes that insurers may, for the convenience of their insureds, issue payments and/or reimbursements on behalf of their insureds to others who have provided services to the insured.

Further, the Department recognizes that those payments may be made electronically, or by any other method allowed under Georgia law.

JOHN F. KING
INSURANCE AND SAFETY FIRE COMMISSIONER
STATE OF GEORGIA