

**RULES AND REGULATIONS OF
THE INSURANCE COMMISSIONER**

CHAPTER 120-2-111

PATIENT'S RIGHT TO INDEPENDENT REVIEW

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120-2-111-.11 On-Site Inspections by the Department

(1) The Department is authorized to make examinations concerning the quality, availability, accessibility, and performance of independent review services as often as is deemed necessary.

(2) A representative of the Department is authorized to visit the administrative offices or any branch office of each independent review organization annually, or as frequently as necessary, during normal business hours, to review the books and operations of the independent review organization.

(3) The independent review organization must make available during such on-site visits the following documents:

(a) the minutes of the applicant's organizational meetings, indicating the time of each meeting and the date;

(b) a list of and information regarding physicians and other providers to be used by the independent review organization as follows:

(i) for physicians, indicate:

(A) medical specialty;

(B) board certification, if any;

(C) state license number;

(D) business address; and

(E) any professional association or other medical group with whom physicians are affiliated;

(ii) for other providers, indicate:

(A) address; and

(B) license or certification, if applicable;

(C) any other records concerning the operation of the independent review organization.

Authority: O.C.G.A. Sections 33-2-9 & 33-20A-41.