

## **Imagetrend Frequently Asked Questions:**

- **How much does it cost to use the state system?**
  - It is free to all GFSTC recognized Fire Departments
  - It is free to all Georgia local Fire Marshal's offices
- **How easy is ImageTrend to use?**
  - Anyone with basic computer skills can navigate and use ImageTrend with ease
- **What will export from my current software?**
  - Staff
  - Stations
  - Apparatus
  - Hydrants
  - Occupants (Business)
- **What will not import?**
  - Inventory
    - Previous Testing Records
  - All Historical Data
- **How can I maintain historical data?**
  - Backup current software onto an external hard drive or on a server.
- **What if we are in the middle of a software contract?**
  - That is OKAY, when that contract is getting close to finishing, Contact Blake to learn more about ImageTrend. You can join at any time.
- **What if we are content with our vendor?**
  - All we want are for the Fire Departments to report their incidents every month, use what tool works best for you.
- **Will we still have to send our calls to NFIRS?**
  - No. With this being a state system, reports will be moved to NIFRS when notified that the calls are ready to be sent.
- **What if we use +1 codes?**
  - All approved +1 Codes have already been entered into ImageTrend and are available for all ImageTrend users.
    - If you use your own +1 Codes, they must get approved by Blake Beckham from the State office.
- **What devices can I use ImageTrend on?**
  - iPad/Tablet (Windows/Android/Apple)
  - Laptops
  - Desktop Computer's
  - Smartphones