



# INSURANCE AND SAFETY FIRE COMMISSIONER

- State of Georgia -

## *NEWS RELEASE*

**John F. King**

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## COMMISSIONER KING ISSUES NEW DIRECTIVE TO SUPPORT HOSPITALS DURING COVID-19 OUTBREAK

**ATLANTA** – On Thursday, Insurance and Safety Fire Commissioner issued [a Directive](#) to accident and health insurers and related organizations with the goal of reducing the administrative burden on Georgia’s hospitals during the ongoing COVID-19 outbreak.

“Our hospitals are ground zero during this unprecedented health challenge, so today’s Directive is meant to help alleviate some of their non-essential administrative work and allow them to spend more time treating their patients,” said Commissioner King. “I want to thank Georgia’s insurance industry for remaining critical partners throughout this entire process. They have consistently been responsive to the various Directives coming out of this office and have shown a commitment to helping support all Georgia families during these trying times.”

The Directive specifically calls on the industry to suspend preauthorization requirements for scheduled surgeries or admissions to hospitals, concurrent and retrospective review for inpatient hospital services, and preauthorization requirements for post-acute placements.

It also urges issuers to waive credentialing by location for payers and pay claims as soon as possible. And it encourages third-party administrators licensed by the Department to apply these temporary suspensions to their self-funded plans.

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*The mission of the Office of the Insurance and Safety Fire Commissioner is to protect Georgia families by providing access to vital insurance products and safe buildings through fair regulation that creates economic opportunities for all Georgians.*