



# INSURANCE AND SAFETY FIRE COMMISSIONER

- State of Georgia -

## *NEWS RELEASE*

**John F. King**

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## COMMISSIONER KING REQUESTS LOCAL GOVERNMENTS TO CONSIDER INSURANCE AS ESSENTIAL BUSINESS

**ATLANTA** – Today, Insurance and Safety Fire Commissioner John F. King issued [a Bulletin](#) to all Georgia counties and municipalities encouraging them to consider insurance services as essential business services in any orders for non-essential businesses to close in response to the ongoing COVID-19 public health issue.

“Today’s Bulletin comes as a response to requests from Georgia’s insurance industry regarding important work they must continue providing their customers,” said Commissioner King. “While some insurance business can be conducted remotely, there are several core functions that consumers in Georgia and throughout the Southeast rely on every day that need to be handled on-site.”

The following core insurance functions require on-site individuals:

- IT support for their employees working remotely
- Claims adjusting, particularly for disability and worker’s compensation that are paid on a regular basis
- Mail processing
- Security for facilities and information

This recommendation lines up with recent guidance from the U.S. Department of Homeland Security, which named the Financial Services Sector, including insurance services, as a critical infrastructure section needed to maintain “the services and functions Americans depend on daily.”

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*The mission of the Office of the Insurance and Safety Fire Commissioner is to protect Georgia families by providing access to vital insurance products and safe buildings through fair regulation that creates economic opportunities for all Georgians.*