



NEWS RELEASE

For Immediate Release

October 1, 2024

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INSURANCE COMMISSIONER KING DEPLOYS STAFF TO AUGUSTA AND VALDOSTA FOLLOWING HURRICANE HELENE

ATLANTA – Following the severe damage brought by Hurricane Helene, Insurance and Safety Fire Commissioner John F. King announced today that he is deploying agency staff to set up a Hurricane Claims Village in Augusta and Valdosta to assist Georgians who have been impacted by the storm.

At the Catastrophe Claims Village, policyholders can meet face-to-face with professionals in the insurance industry who can help them file a claim or answer any insurance-related questions they may have. The Catastrophe Claims Village will include representatives from the Georgia Department of Insurance and major insurance carriers.

Members of Commissioner King’s Criminal Investigations Division will also be on hand to investigate any potential fraudulent activity and educate residents on how to protect themselves from post-disaster insurance scams.

EVENT DETAILS

Augusta Claims Village

**The Home Depot
499 Bobby Jones Expy Ste B
Augusta, GA 30907**

**Thursday, 10/03/2024 -10:00AM – 7:00 PM
Friday, 10/04/2024 - 10:00AM – 5:00PM**

Valdosta Claims Village

**The Home Depot
1825 Norman Dr
Valdosta, GA 31601**

**Thursday, 10/03/2024 -10:00AM – 7:00 PM
Friday, 10/04/2024 - 10:00AM – 5:00PM**

Georgians who are unable to attend the event are encouraged to call our Consumer Services Hotline for assistance at 1-800-656-2298, available Monday through Friday between 8 a.m. and 6 p.m.

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The mission of the Office Commissioner of Insurance and Safety Fire is to protect Georgia families by providing access to vital insurance products and safe buildings through fair regulation that creates economic opportunities for all Georgians.